

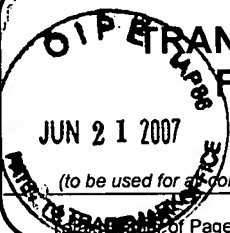
AF/3623

PTO/SB/21 (09-06)

Approved for use through 03/31/2007. OMB 0651-0031

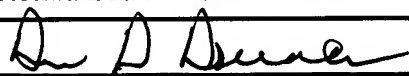
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	Application Number	10/051,560	
	Filing Date	January 17, 2002	
	First Named Inventor	Gary M. Sanderson	
	Art Unit	3623	
	Examiner Name	Kaylan K. Deshpande	
Number of Pages in This Submission	13	Attorney Docket Number	NORME-458A

ENCLOSURES (Check all that apply)		
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<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
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Firm Name	Stetina Brunda Garred & Brucker		
Signature			
Printed name	Bruce B. Brunda		
Date	June 19, 2007	Reg. No.	28,497

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ATTORNEY DOCKET NO: NORME-458A

TITLE: Method for Tracking Future Support Engineering Requests

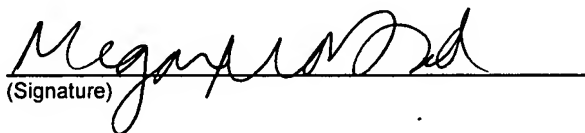


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Sanderson et al.)	Confirmation No.	9653
)		
Serial No.:	10/051,560)	Art Unit:	3623
)		
Filed:	January 17, 2002)	Examiner:	Kaylan K. Deshpande
)		
For:	METHOD FOR)		
	TRACKING FUTURE)		
	SUPPORT ENGINEERING)		
	REQUESTS)		

RESPONSE TO FINAL OFFICE ACTION

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Dear Sir/Madame:

Prior to initial examination of the subject application, please enter the following Preliminary Amendment.

Amendments to the Claims begin on page 2 of this paper; and

Remarks begin on page 7 of this paper.